

STRATEGIC AND QUALITY POLICY

BONDITEX S.L. is a company specialising in the manufacture of technical finishing solutions for fabrics. Since 1960, we have focused all our experience and know-how on developing processes that generate added value for fabrics and nonwovens, particularly in the fields of laminating and coating. Our company is present in many sectors such as the automotive industry, protective equipment, the home and other vital areas in everyday life.

Over our long years of experience we have built up a wealth of know-how. This knowledge, combined with the constant search for innovation, enables us to find creative solutions which we then implement in projects for the most prestigious brands.

Strongly committed to innovation and respect for the environment, BONDITEX S.L. continues to adopt the most advanced textile technologies. Our goal is to anticipate emerging needs in the market and to promote responsible consumption of high quality, hi-tech textile finishes.

Our **MISSION** is to produce laminates and coatings of the highest quality and to create new textile finishes that are tailor-made to our customers' needs by engaging in collaborative projects and the providing specialist consulting. Our **VISION** is to make our company a benchmark in the finishing sector, with the capacity to adapt to changing times and respond to new challenges. Our core **VALUES** are: quality and excellence in everything we do; customer orientation; and maintaining constant, close contact with all our partners.

We are **COMMITTED** to **OUR ENVIRONMENT** and to **SOCIETY**. This commitment leads us to seek a balance between the profits that can ensure our survival as a business and the positive impact that we can generate for society at social, environmental and economic level.

At present, ours is mainly a **NATIONAL** vocation, and we seek local markets and sales channels to meet our customers' needs. In future, however, we plan to expand our market and offer our products to international consumers.

BONDITEX S.L. is firmly **COMMITTED TO QUALITY** in all its activities. This commitment to such a key value inspires and drives our entire Quality Policy.

With a view to providing the highest quality levels in all our products, we implement a Quality Management System in accordance with the requirements of the UNE-EN-ISO 9001:2015 standard.



The MAIN PILLARS of our STRATEGIC POLICY are:

- 1. To continue evolving, creating innovative products with high added value, adapting them to our customers' demands in order to open up new markets and consolidate the projects for growth that we have established.
- 2. To ensure that we can offer products that, without exception, meet the highest quality standards, whatever the market or type of product.
- 3. To ensure that all our employees and partners act in an ethical and responsible way.
- 4. To be inclusive and integrate people at all levels, including people at risk of social exclusion.
- 5. To ensure that all activities are conducted in an environmentally-friendly way.

The management team's **COMMITMENTS** with a view to achieving these goals are:

- 1. To ensure maximum quality in all finishes and services provided, as this is crucial to our future. To this end, we evaluate the satisfaction of all our users, both internal and external, implementing action aimed at improvement.
- 2. To continue working actively to develop new finishes, constantly innovating and seeking continuous improvement in order to meet all our customers' needs.
- 3. To adopt the measures necessary to comply with all legal requirements applicable to our activity, as well as those of the Quality Management System we have implemented.

The Management,

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