

## **STRATEGIC AND QUALITY POLICY**

**BONDITEX S.L.** is a company with a prominent specialization in the manufacture of technical finishes for textiles. Since its establishment in 1960, the company has dedicated its experience and knowledge to the development of processes that add value to a variety of woven and non-woven fabrics, especially in areas such as laminates and coatings. With a notable presence in diverse sectors, including automotive, protective equipment, home, and other essential fields in daily life, **BONDITEX S.L.** has established itself as a benchmark in its industry.

Throughout its trajectory, the company has accumulated extensive knowledge, supported by a constant drive towards innovation. This approach enables **BONDITEX S.L.** to develop creative solutions applied in projects for globally recognized brands.

**BONDITEX S.L.**'s vision is to remain at the forefront of textile technologies, focusing on innovation and respect for the environment. The primary objective is to anticipate emerging market needs and promote responsible consumption of high-quality and technical textile finishes.

The company's mission is to offer maximum quality laminates and coatings, as well as to create new customized textile finishes through collaborative projects and specialized advice. Likewise, it aspires to be a leader in the finishing sector, constantly adapting to new challenges and changing times.

**BONDITEX S.L.**'s core values include quality and excellence in all its operations, customer focus, and closeness to all involved parties. The company is committed to both its environment and society at large, seeking a balance between business benefits and positive impact on social, environmental, and economic spheres.

Although its primary focus is national, **BONDITEX S.L.** is exploring the possibility of expanding its presence in the international market to meet the demands of a broader audience.

The company has a strong commitment to quality in all its operations, reflected in its quality policy. In this regard, in 2023, a Quality Management System was implemented in accordance with the **UNE-EN-ISO 9001:2015** standard, with the aim of ensuring a high level of quality in its products and services.

**BONDITEX S.L.**'s strategic axes are as follows:

- 1. Continue evolving with high-value-added and innovative products, adapting them to customer requirements to open new markets and consolidate growth projects.
- 2. Ensure, without exception, that it is possible to offer products with a high level of quality demand, regardless of the market and type of product.
- 3. Ensure an ethical and responsible way of acting for all **BONDITEX S.L.** employees and collaborators.
- 4. Integration of people at all levels, including those at risk of social exclusion.
- 5. Ensure that all activities are carried out in a respectful manner towards the environment.



Similarly, the commitment of the Management to comply with its principles is:

- 1. Achieve maximum quality in all finishes and services provided as it is the basis for our future. To achieve this, we evaluate the satisfaction of all users, both internal and external to the company, and undertake improvement actions.
- 2. Continue working very actively in the development of new finishes, constantly innovating, and taking a continuous improvement approach to meet the needs of all our customers.
- 3. Adopt the necessary measures to comply with all applicable legal requirements of **BONDITEX S.L.**'s own activity, as well as all those requirements of the Quality Management System implemented.

The Management,

BONDITEX, S.L. ONF B-17049925 Barn Marquès, s/n Tel. 972 86 56 96 Fax 972 86 56 95 (17452 MASSANES (Girona)

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